

RACK RATES - 2024 & 2025

Last updated: 28/03/2024

Standard Season

06 Jan 2024 to 15 Dec 2024 & 06 Jan 2025 to 15 Dec 2025

Peak Season

16 Dec 2024 to 05 Jan 2025 & 16 Dec 2025 to 05 Jan 2026

FULL BOARD Rate Per Person Per Night	RACK Sharing	RACK Single
STANDARD SEASON Full board	\$ 450.00	\$ 607.50
PEAK SEASON Full board – Minimum 4 nights	\$ 530.00	\$ 715.50
<ul style="list-style-type: none"> 🌿 Single Supplement: 35% of Adult Rate 🌿 Children 4 years and under stay free. (Only pay Levies \$15.00 per child per night) 🌿 Children 5-12 years: 35% of the Adult Rate (\$157.50 Standard Season or \$185.50 Peak Season) 		
Full Board Rates Include: <ul style="list-style-type: none"> 🌿 Luxury accommodation in a Forest Casinha 🌿 All meals, Non-alcoholic beverages 🌿 Non-motorized activities (see activity sheet) 🌿 Complimentary WiFi (subject to availability) 🌿 Laundry service 🌿 16% Mozambican Sales Tax 	Full Board Rates Exclude: <ul style="list-style-type: none"> 🌿 Community Levy (\$7.50 pppn) 🌿 Conservation Levy (\$7.50 pppn) 🌿 Alcoholic beverages 🌿 Transfers to/from Anvil Bay (see options available) 🌿 Park Entrance Fees 🌿 Motorized Activities 🌿 Mozambican Visa Costs 🌿 Flights, Airport Taxes, Excess luggage charges. 	
FULLY INCLUSIVE Rate Per Person Per Night	RACK Sharing	RACK Single
STANDARD SEASON Fully Inclusive	\$ 530.00	\$ 715.50
PEAK SEASON Fully Inclusive – Min 4 nights	\$ 610.00	\$ 823.50
<ul style="list-style-type: none"> 🌿 Single Supplement: 35% of Adult Rate 🌿 Children 4 years and under stay free. (Only paying Levies \$15.00 per child per night) 🌿 Children 5-12 years: 35% of the Adult Full Board Rate (\$157.50 Standard Season/\$185.50 Peak Season) 		
Fully Inclusive Rates Include: <ul style="list-style-type: none"> 🌿 Luxury accommodation in a Forest Casinha 🌿 All meals, Beverages and House Drinks 🌿 One free motorized activity (conditions permitting) & in-room massage 🌿 Non-motorized activities (see activity sheet) 🌿 Complimentary WiFi (subject to availability) 🌿 Laundry service 🌿 16 Mozambican Sales Tax 	Fully Inclusive Rates Exclude: <ul style="list-style-type: none"> 🌿 Community Levy (\$7.50 pppn) 🌿 Conservation Levy (\$7.50 pppn) 🌿 Premium drinks 🌿 Transfers to/from Anvil Bay (see options available) 🌿 Park Entrance Fees 🌿 Additional Motorized Activities 🌿 Mozambican Visa Costs 🌿 Flights, Airport Taxes, Excess luggage charges. 	
Community Levy & Conservation Levy <ul style="list-style-type: none"> 🌿 A levy of \$7.50 per person per night is collected on behalf of the community. 🌿 Conservation Levy of \$7.50 supports conservation efforts in the Maputo Special Reserve. 		
Maputo National Park Entrance Fees (Vehicle fee not applicable on Transfer Options offered): <ul style="list-style-type: none"> 🌿 Mozambique residents: 400 MZN per person plus 600 MZN per vehicle entrance fee. 🌿 SADC residents: 600 MZN per person plus 900 MZN per vehicle entrance fee. 🌿 Other nationalities: 900 MZN per person plus 900 MZN per vehicle entrance fee. 		

Rate of Exchange applies at time of invoice. All extras are quoted on a per person basis in US Dollars. All rates are subject to change without prior notification due to factors such as taxes and fuel increases.

Companhia de Turismo de Chemucane. LDA | **Reg no** 100263599 | **NUIT** 400336814

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CHILD POLICY

1. Children 4 years and younger stay free of charge.
Children 5-12 yrs sharing with parents pay 35% of the adult Full Board Rate.
2. Certain casinhas can accommodate a maximum of two children under 12 years sharing with parents.
3. An extra bed and/or camp cot will be made available upon request.
4. The Family Casinha accommodates 2 adults (with a king size bed) and 2 children (on two single beds) in an adjacent area with a bathtub on a private patio.
5. Two of our casinhas are situated close together and connected by a path. These casinhas can be set up for a family group of between 6 - 8 (2 adults and 2 children at most in each room).

TERMS OF PAYMENT

1. Invoices include the Amount and bank details for USD & Meticais as well as an authorization form if card payment is preferred.
2. Card payments will process the Meticais amount.
3. Rate of Exchange on the payment date applies.
4. A 20% non-refundable deposit is required to confirm a reservation.
5. Balance payable 30 days prior to arrival.
6. Provisional bookings will only be accepted more than 6 weeks prior to stay and will be held for a maximum of two weeks.
7. Any bookings made within 30 days prior to travel will require full pre payment within seven days of making the reservation.
8. Any bookings made within 7 days prior to travel will require full pre payment immediately.
9. Please quote the Proforma Invoice number and surname of the party as a payment reference.
10. Please ensure that all bank charges are paid in addition to the total amount invoiced.

CANCELLATIONS/AMENDMENTS

Cancellations & amendments must be given in writing to reservations@anvilbay.com and are subject to the following conditions:

1. Cancellations made more than 30 days prior to arrival will forfeit the 20% deposit payment. We will allow for the 20% deposit to be utilized for a future booking.
2. Cancellation of confirmed bookings less than 30 days prior to arrival will be subject to 100% cancellation fees.
3. When holding provisional bookings, Companhia de Turismo de Chemucane reserves the right to, when in the position to accept another confirmed booking, request confirmation for the booking with a deposit payment within 48 hours.

Honeymoon Special			
Stay 4 nights or more and receive 20% off the couples accommodation	Total for 2 Adults 4 Nights	Standard Season	Peak Season
		\$3 392.00	\$3 904.00
With Levies:		\$3,512.00	\$4,024.00
Fully Inclusive Rate also Includes: <ul style="list-style-type: none"> Sparkling wine upon arrival, Romantic dinner and turn-down, Private picnic on the beach or lake deck Luxury accommodation All meals, Beverages, House Drinks One free motorized activity (conditions permitting) & in-room massage 		Fully Inclusive Rates Exclude: <ul style="list-style-type: none"> Community Levy \$7.50 pppn Conservation Levy \$7.50 pppn Premium drinks Additional motorized activities Transfers to and from Anvil Bay Park Entrance Fees 	



Family Special			
Stay 3 nights or more on a Fully Inclusive basis and children under 18 stay free. Book your luxury accommodation in either our family casinha or two adjacent casinhas.	Total for 2 Adults 3 Nights	Standard Season	Peak Season
		\$3 180.00	\$3 660.00
With Levies for:			
2 children:		\$3,360.00	\$3,840.00
3 children:		\$3,405.00	\$3,885.00
Fully Inclusive Rate also Includes: <ul style="list-style-type: none"> Accommodation for Children under 18 yrs All meals, Beverages, House Drinks One free motorized activity (conditions permitting) & in-room massage 		Fully Inclusive Rates Exclude: <ul style="list-style-type: none"> Community Levy \$7.50 pppn Conservation Levy \$7.50 pppn Premium drinks Additional motorized activities Transfers to and from Anvil Bay Park Entrance Fees 	



Long Stay Special			
7 Nights Fully Inclusive for a minimum of 2 adults including either a one way heli charter; or return safari road transfers between Maputo Intl. Airport / Kosi Border & Anvil Bay	Total for 2 Adults 7 Nights	Standard Season	Peak Season
		\$7 420.00	\$8 540.00
With Levies:		\$7,630.00	\$8,750.00
Fully Inclusive Rates Include: <ul style="list-style-type: none"> Luxury accommodation in a Forest Casinha All meals, Beverages, House Drinks One free motorized activity (conditions permitting) & in-room massage Return road transfers OR One-Way Heli transfer 		Fully Inclusive Rates Exclude: <ul style="list-style-type: none"> Community Levy of \$7.50 pppn Conservation Levy \$7.50 pppn Premium drinks Additional motorized activities One way transfer if one way heli is chosen. 	



Totals shown are based on Minimum nights for each Special - For a longer stay divide total with levies and multiply by desired number of nights.

2024 & 2025 Fully Inclusive Rates:

Standard Season: \$530.00 / \$424.00 for Honeymoon

6 Jan 2024 to 15 Dec 2024 & 6 Jan 2025 to 15 Dec 2025

Peak Season: \$610.00 / \$488.00 for Honeymoon

16 Dec 2024 to 5 Jan 2025 & 16 Dec 2025 to 5 Jan 2026

reservations@anvilbay.com

Non-Motorized Activities:

We welcome you to enjoy nature at its purest
Our fully kitted out Activity Centre offering a host of ways to explore and enjoy ...

Beach Walks

Our concession boasts 5km of private beach you can safely walk as far as you like with beautiful ocean and sunset viewpoints atop some of the world's highest coastal dunes.



Dune Forest Trails

Coastal forest and open savannah trail walk to explore the inland areas of the MSR with one of our guides. Whether you are a keen birder or you just want to take a relaxing stroll to the nearby lake and view the resident hippos.

Rock Pool Exploration



Reef walker booties are available from the activity centre to explore the tidal rock pools along the shoreline at low tide. A fun activity for all ages, our marine guides will show you where the best pools can be found.

Beach Games

A selection of beach toys and games are available in our treasure chest at the beach lounge. Have fun with beach castles, a spot of Frisbee, a game of volleyball, football or touch rugby.

Turtle Nesting Walks (Seasonal)

From October to March each year we are privileged to witness the nesting of Loggerhead and Leatherback turtles. The emergence of the Hatchlings occurs from December to late March. Anvil Bay participates in the turtle monitoring program and guests can enjoy a turtle tour to view turtles laying their eggs.



Beach Bikes



Our California Beach Cruiser bikes are available for guests to explore the coastline during low tide when the going is a bit easier.

Sea Kayaks

A selection of kayaks available with lifejackets to keep you safe. Double kayaks can also be configured for angling. Conditions permitting.

Body Boarding

A fun and easy activity for all ages! Grab a board from the activity centre and head down to the shoreline to catch some waves. Speak to the activity team about the safest place along the beach to get on the water. Conditions permitting.



Stand Up Paddle Boards

These big surfboard style craft are designed to be paddled standing up but can be just as much fun when used in a kneeling position. Conditions permitting.

Shore Fishing



Enjoy the exciting experience of angling on the Mozambican coastline. For those new to the sport we can provide a basic introduction, equipment and someone to guide you to the best spots. If you're familiar with the techniques grab a rod and explore the options. Species typically caught from shore include three spot pompano, stumpnose, shad, bonefish, and trevally. Catch and release.

Dune or Lake Sundowners



Sip a sundowner or soak up the last rays for the day by choosing either a sunset on the Dune top overlooking Lake Machai, the reserve and ocean as an ultimate Safari & Sea experience, or at our 'Hippo Deck' on the lake with the option to take a Dhow cruise across the lake. Sundowner snacks and your favourite drink to end a perfect day.



Motorized Activities:

Snorkeling Trips - \$80

Discover the world below the surface of the sparkling Indian Ocean by taking a snorkeling trip with us. We provide you with all equipment and an introduction to snorkeling techniques. Travel a short distance by boat to one of our exclusive coral reef snorkeling sites to spend time observing the diverse marine life found at Anvil Bay. Participants must be able to swim. Subject to sea conditions.



Ocean Safari / Whale Watching (Seasonal) - \$140

An exhilarating 2 hour leisure cruise along the coastline in search of marine animals big and small. Dolphins are frequent visitors, as are turtles and the occasional Whale shark & Manta Ray. Participants must be able to swim and children accompanied by parents. Life jackets are supplied. Conditions permitting.

From July to November the Southern Hemisphere Humpback Whales make their annual migration along the Mozambican coastline on their way to and from breeding grounds and can be easily sighted direct from shore but if you'd like to get a closer look then join us for an Ocean safari in season.

Ocean Fishing - \$400 ½ day

The Indian Ocean offers some of the best sport and game fishing in the world. We offer half day guided fishing charters from our unique jet powered boat. All fishing activities are conducted in line with international conservation guidelines. Subject to sea conditions.



Safari Game Drive in MSR - \$200

Explore the surrounds of Anvil Bay in the fascinating Maputo National Park – Enjoy a drive through the plains, dune forests and diverse landscapes of the park.

Culture Village Tour \$200 or Santa Maria Trip \$315

The Village visit takes a tour past the mangroves to Mabuluco where most of our staff come from and where the dhow delivers our goods from across the bay of Maputo.

The Santa Maria village has a small market where you can buy lunch at Bemugi's restaurant.

Beach Bikes	Picnic	Safari Drive	\$200 /Vehicle
Beach Games	Rock Pool Exploration	Whale Watching Safari	\$140 /Boat
Beach Walks	Snorkeling in the Bay	Ocean Fishing	\$400 ½ day
Body Boarding	Stand Up Paddle Boards	Snorkeling Trip	\$80 /Boat
Dune Forest Trails	Turtle Nesting/Hatching Walk	Village Tour	\$200
Fishing on the Shore	Sunset on the Dune	Santa Maria Trip	\$315 /Vehicle
Kayaking	Sunset at the Lake	In-Room Massage	\$20 pp
Charged Activities per Vehicle or Boat Trip for maximum 4 Pax. Rates valid to 5 Jan 2026			



Transfer Options and Rates

Valid 6th Jan 2024 – 6th Dec 2026


Last Updated: 28 March 2024

Take advantage of the two hour safari game drive through the magnificent Maputo Special Reserve as part of your stay and explore the diverse landscapes, wildlife and the best nature has to offer for your arrival or departure.

Helicopter Transfer from Maputo

 **\$1,350 ONE WAY** maximum of **3 adults**

 **\$1,700 ONE WAY** maximum of **5 adults**

 Plus \$45 Landing Fee & \$35 per person Passenger Tax

A 30 minute private helicopter charter from Maputo International Airport direct to Anvil Bay, Luggage restrictions of soft malleable bags no more than 15kg p/person. Excludes Park fees.

Guided Maputo Safari Tour of MSR

 **\$680 ONE WAY PER VEHICLE** with maximum of **8 passengers**

A 3 hour to half day guided safari tour of the Maputo National Park from Maputo. Includes a light breakfast for early departures and Toll Fees. Excludes Park fees.

Maputo Road Transfer

 **\$480 ONE WAY PER VEHICLE** with maximum of **4 passengers**

3 hour road transfer from Maputo to Anvil Bay. Includes Tolls & Excludes Park fees.

Kosi Border Road Transfer

 **\$480 ONE WAY PER VEHICLE** with maximum of **4 passengers**

2 to 2.5 hours in duration. Parking is available at the Kosi Border before pick up at Mozambique Customs to Anvil Bay. Excludes Park fees.

Maputo National Park/Futi Gate Transfer


 **\$350 ONE WAY PER VEHICLE** - maximum of **4 passengers**.


2 hour 4x4 transfer from the Maputo National Park Main Entrance – vehicles can be parked at the entrance. Excludes Park fees.


Kruger National Park, Nelspruit & South Africa Lodge Transfers to/from Anvil Bay are available upon request.

Self Drive – a full size 4x4 is essential for the 2 hour drive from the Maputo National Park entrance to Anvil Bay, Ponta Chemucane. Directions from either Maputo or Kosi border to Anvil Bay are available upon request. Park Fees as noted below apply.

Park Entrance Fees: Your destination is Ponta Chemucane - please keep your receipt safe.

 Moz residents: 400 MZN (\$7.00) per person plus 600 MZN (\$10.00) per vehicle entrance fee.

 SA residents: 600 MZN (\$10) per person plus 900 MZN (\$15.00) per vehicle entrance fee.

 International: 900 MZN (\$15) per person plus 900 MZN (\$15.00) per vehicle entrance fee.

\$ price is approximate and based on rate of exchange 60 Meticaís.

3rd Party Transfers are pending availability and costs may be subject to change.

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TRAVELING IN MOZAMBIQUE

- ✎ A booking confirmation can be provided on request for your tourist Visa. Visit your local Consulate to establish if you require a visa.
- ✎ Visas can be purchased at all Mozambique entry points - \$50 per Visa - it is advised to carry at least \$100 worth of cash in small denominations with you.
- ✎ If you are driving a vehicle through the border ensure that your vehicle has one safety vest per passenger, two breakdown triangles, a small fire extinguisher, your vehicle's log book, a valid TIP (temporary import permit) and third party insurance.
- ✎ TIP and Insurance are obtainable at the border. Ensure that you have a valid drivers license and if the vehicle does not belong you, a notarised letter of authorization from the owner allowing you to drive and cross a border with a copy of the owners ID/ Passport attached to the letter.
- ✎ Please ensure your Park Entrance receipt is stamped by Anvil Bay before departing.

DRIVE TIMES/DISTANCES - Approximate drive times and distances are as follows:

- ✎ **Maputo to MSR* Futi Entrance** - **65km / 40 Minutes** via Maputo-Katembe Bridge
- ✎ **Kosi Border to MSR Futi Gate** - **39km / 30 Minutes**
- ✎ **MSR Entrance to Anvil Bay** - **40km / 1.5 to 2 Hours** High clearance 4X4 essential
- ✎ **Maputo to Anvil Bay** - **105km / 3 to 4 Hours** Pending game viewing time
- ✎ **Kosi Border to Anvil Bay** - **80km / 2 to 2.5 Hours**
- ✎ **Johannesburg to Anvil Bay** - **670km / 9 Hours**
- ✎ **Durban uShaka to Anvil Bay** - **470km / 7 Hours**
- ✎ **Nelspruit to Anvil Bay** - **/ 7.5 Hours**

*MSR - Maputo Special Reserve / Reserve Especial de Maputo (REM) / Elephant Reserve

MSR Gate Times: No entry allowed after 16:00 without prior arrangement!!
06h00 to 18h00 October to March
07h00 to 17h00 April to September

Road Transfers: Depart Maputo by 14h00 - 3pm latest

Heli Transfers: Depart Maputo by 16h00



Standard Terms & Conditions

(Update 28/03/2024)

Including: **Special Cancellation Terms re: Coronavirus** (29/2/2020 updated 15/05/2021)

Rates

Rates are quoted in US Dollars per person sharing per night basis on either a Full Board or a Fully Inclusive basis.

Full Board Rates Include:

- Luxury accommodation in a Forest Casinha
- All meals, Non-alcoholic beverages
- Non-motorized activities (see activity sheet)
- Complimentary WiFi (subject to availability)
- Laundry service
- 17% Mozambican Sales Tax

Fully Inclusive Rates Include:

- Luxury accommodation in a Forest Casinha
- All meals, Beverages and House Drinks
- An In-Room Massage
- Non-motorized activities (see activity sheet)
- Complimentary WiFi (subject to availability)
- Laundry service
- 17% Mozambican Sales Tax

Full Board Rates Exclude:

- Community & Conservation Levies
- Alcoholic beverages
- Transfers to/from Anvil Bay (see options available)
- Park Entrance Fees (see costs on Transfers)
- Motorized Activities
- Mozambican Visa Costs

Fully Inclusive Rates Exclude:



- Community & Conservation Levies
- Premium drinks
- Transfers to/from Anvil Bay (see options available)
- Park Entrance Fees (see costs on Transfers)
- Motorized Activities
- Mozambican Visa Costs

- All extras are quoted on a per person basis in US Dollars and are inclusive of 16% Mozambican Sales Tax.
- In case of special offers or packages, please refer to the specific conditions valid for the offer.
- All rates are subject to change without prior notification.

Booking

- Upon making a reservation Anvil Bay will hold the applicable rooms on a provisional basis for a maximum of 14 days. Should Anvil Bay receive a confirmed booking, Anvil Bay has a right to release the provisional hold by giving 2 days written notice to the holding party via email.
- In order to confirm a provisional hold a 20% non-refundable deposit will be required within 14 days of booking.
- Full payment must be made at least 30 days prior to arrival. Anvil Bay reserves the right to release all bookings not fully pre-paid 30 days prior to arrival without prior notification and/or to refuse entry to guests if payment has not reflected in Anvil Bay's account.
- Provisional bookings made less than 30 days prior to arrival will be required to pay in full within 7 days of making the booking.
- No provisional bookings will be accepted less than 7 days prior to arrival. Bookings made within 7 days prior to arrival date must be booked and paid in full immediately.
- Upon verbally confirming a booking, guests will be sent a pro forma invoice and guest preference form. The guest preference form must be completed and submitted back to reservations along with proof of payment in order for Anvil Bay to successfully process a booking. The guest preference form will serve as primary information source and it is the responsibility of the guest to ensure that the information received is accurate. The guest preference form will not be shared with any third parties and is for Anvil Bay's use only. We encourage guests to complete this form with as much detail as possible to allow for Anvil Bay to tailor make their experience.
- Once the booking has been fully paid and confirmed Anvil Bay can upon request send a Confirmation letter to the guest for travel and visa application purposes (No confirmation will be sent to obtain visas without a

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booking being confirmed and paid). If there are any discrepancies or changes the responsibility will lie with the guest to inform the reservations department.

- Online bookings – Upon submitting an online booking Anvil Bay considers the booking confirmed and reserves the right to charge the quoted amount to the credit card details provided immediately. Proof of the transaction will be emailed once the payment has cleared in Anvil Bay's account.




Extras

- Extras are items and/or activities not included in the accommodation package rates and are additionally charged for whilst at Anvil Bay.
- Private or exclusive use of activities equipment or excursions cannot be pre booked or confirmed and will only be permitted if it does not impact on a fellow guests stay. All private or exclusively booked activities will be charged for at the cost of full service occupancy.
- No activities can be booked or paid prior to arrival at Anvil Bay as most activities are subject to weather conditions.

Payment

- Invoices include the Amount and bank details for USD & Meticaís as well as an authorization form if card payment is preferred.
- Card payments will process the Meticaís amount.
- Rate of Exchange on the payment date applies. A 20% Non-refundable deposit is required upon confirming a reservation
- Full pre-payment will be required 30 days prior to arrival
- For bookings made less than 30 days prior to arrival, full pre-payment will be required within 7 days of making the booking.
- Bookings made less than 7 days prior to arrival, full pre-payment will be required on the day of booking.
- Unconfirmed bookings will only be held for fourteen days from the day of enquiry. Anvil Bay reserves the right to cancel any unconfirmed bookings held should we receive another confirmed booking by written email notification to the holding party.
- Bookings Cancelled less than 30 days prior to arrival will incur a 100% cancellation fee.
- Our facilities can only accommodate Cash payments, Visa or Master Credit cards. (No Diners or Amex).
- We only accept Mozambican Meticaís, South African Rands, US Dollars, Euro and British Pounds Sterling.
- **Method of payment:**
 - **EFT Bank Transfer**
Guests selecting this method of payment will complete a transfer into the chosen Mozambican bank account either in USD or Mozambican Meticaís - Beneficiary name of the accounts being "Companhia de Turismo de Chemucane". The banks daily exchange rate will apply. A copy of the proof of payment is to be sent to the reservations department on completion of payment so that we can allocate the funds to the correct booking. Receipt of payment will only be confirmed once it has cleared in Anvil Bay's account. This might take four to five days for international transactions.
 - **Credit Card**
Guests will be provided with Anvil Bay's Credit Card Authorization form which needs to be completed in full and emailed back to reservations. Anvil Bay will send proof of the transaction when it is processed but payment will only be confirmed once it has reflected in Anvil Bay's account. Credit card transaction will be processed in reservations at Anvil Bay in the local Mozambican currency (Meticais) at the exchange rate of the day.
 - **Cash**
Rates are quoted in US Dollars and Meticaís. The bank exchange rate of the day will apply. Anvil Bay will not be held liable for any exchange rate fluctuations over the applicable booking and payment period.

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Cancellation / No Shows

- All cancellations must be done in writing
- Cancellation of a confirmed reservation will result in the loss of the 20% required deposit irrelevant of the cancellation date. If the booking is cancelled more than 30 days out we will allow the 20% deposit to be moved to a future booking.
- Cancellation less than 30 days prior to arrival will be subject to 100% cancellation fees.
- No shows will result in 100% cancellation fees. Anvil Bay will not be responsible for days missed due to inclement weather or guests travel delays. Any additional nights booked will be charged for additionally.
- If the conditions at Anvil Bay in the period 14 days prior to departure are of such a nature that these present an immediate danger to customers' lives or well-being, e.g. acts of war, natural catastrophes or infectious diseases, the entire price of the holiday will be refunded. However, this is dependent on the authorities (for Foreign Affairs) directly advising against travelling to the area in question. However, the full price will not be refunded if the customer was aware of the circumstances, or the circumstances were generally known, at the time the contract was entered into.

Special Cancellation Terms regarding Coronavirus (29/2/2020 updated 15/05/2021)

Due to increasing concerns regarding travel during the Coronavirus (COVID-19) outbreak we allow special terms and conditions on Anvil Bay's Cancellation Policy as stated below. These terms are not applicable to third party bookings. These terms should give our guests the opportunity to plan and book their journey with us in Africa, safe in the knowledge that an amendment can be made to their booking without cancellation penalties.

We still recommend that guests take out comprehensive personal travel insurance and check the schedule of included benefits thoroughly. Certain insurance companies have an option to purchase an insurance plan with a 'Cancel for Any Reason' clause which should cover any trip cancellations for pandemics. Current insurance plans that offer cancellation insurance may only cover this in the event the guest is physically quarantined.

We at Anvil Bay follow a strict hygiene code and understand the importance of regular and consistent hand washing. As an extra precaution we have added additional hand sanitisers in public areas of the lodge and requested that our staff refrain from physical contact such as shaking hands, while keeping a respectful distance from guests. Our Health & Safety Protocols in place are available should you wish to review.

Special Cancellation Terms for Coronavirus valid for new and confirmed bookings from 1st March 2020 to 30th December 2022

- Should a guest of Anvil Bay not wish to travel on the dates booked due to the COVID-19, the booking may be amended and postponed by up to 12 months.
- A deposit of 20% will be kept as a credit for that booking for up to a year in advance. Any changes to the seasonal rates will apply and be changed accordingly.
- One amendment may be made to travel dates and may be made up to 30 days prior to travel.
- Outright cancellations of bookings at Anvil Bay: Cancellations within 30 days prior to travel, or cancellations due an advisory against travelling to Mozambique, will result in our standard terms and conditions and cancellation policies being effective and guests will be required to claim a refund from their travel insurance. Any other cancellations from countries that are not severely affected by the Corona Virus, standard cancellation policies apply and guests are advised to claim from their travel insurance.



Children policy

- Children aged 0 to 4 only pay Levies and Children 5 to 12 years will pay 35% of the Adult Full Board rate.
- Certain casinhas can accommodate a maximum of two children under 12 years sharing with parents.
- A camp cot can be requested for children up to 2 years.
- A better option for families with small children is our Family Casinha which has in addition to the king size bed two single beds and a luxury bathtub.
- Two of our casinhas are nestled close together connected by a sandy path and sharing a common beach access. The twin casinhas can be set up for a family group of up to six.
- Parents who wish to book a separate room for children under the age of 12 will accept full responsibility for the care of their children. Anvil Bay's casinhas are not located within view of each other and are not connected with walkways other than beach access. In the above case the first child will pay the full adult rate and the second, third child will pay the applicable child rate as per the age policy.
- Restrictions apply to certain activities for all children under the age of twelve. See Activities policies & restrictions
- Children aged 2 and upwards are required to book their own seat in the helicopter at adult rates.

Activities policies & restrictions

- Bookings for activities are only be accepted during the guests stay on a first come first serve basis.
- Inclusive activities are not refundable, exchangeable or transferable.
- Children under the age of 12 must be supervised by parents at all times whether partaking in an activity or just making use of the ocean and/or swimming area.
- Our oceans are subject to currents and all bathers are advised to stay within view of the lodge.
- No children under the age of 12 will be permitted to complete any of the dune forest hikes that are not accompanied by parents.
- We regret no children under the age of 8 will not be allowed on any activities requiring a surf boat launch and time out on sea such as the ocean safari, whale watching safari and sea fishing excursions.
- Children under the age of 12 are allowed to make use of the sea kayaks, stand up paddle boards, beach bikes etc. The responsibility of their safety lies with their parents. Anvil Bay will not be held liable for any injury or accident which may occur as a result of the use of these items.

Group/Exclusivity of Anvil Bay policy

- A group of 8 casinhas or more qualify for exclusive use of Anvil Bay with a discount of two adults stay free.
- Should the lodge be booked with Exclusive Use a full charge will be levied for two adults per casinha, per night for a maximum of eight casinhas. Casinha eight will be booked on a complimentary basis.
- Anvil Bay can accommodate a maximum of 22 adults.

Minimum night's stay policies

- During the period 16 December and 05 January Anvil Bay requires a minimum stay of four nights.
- Specials will refer to the applicable minimum nights stay.

Transfers

- All transfers (Helicopter or Road) must be booked at least seven days prior to arrival and are subject to availability booked on a first come first served basis.
- Private or exclusive transfers will only be permitted if it does not impact on a fellow guests stay. All private or exclusive transfers will be charged for at the cost of full service occupancy.
- It is the responsibility of the guest to ensure that they are on time for any collection or drop off and at the correct designated meeting point. Should the guest fail to inform Anvil Bay, within a reasonable time, of



delays or alternative collection and/or drop off times the guest will be held responsible for full payment of missed transfer costs as well as any new transfers booked.

- Transfer scheduled and travelling times are subject to weather and road conditions and we recommend that all guests take out comprehensive travel insurance, as Anvil Bay will not be held liable for any refunds or payments of alternative accommodation or connecting flights due to inclement weather conditions.
- For self-drive guests we recommend an early start or break in the journey and constant contact with Anvil Bay as any major delays could result in not being able to enter the Elephant Reserve after 17h00 in summer and 16h00 in winter, and not reaching Anvil Bay on the reserved date of arrival. Anvil Bay will not be held liable for any refunds or payments of alternative accommodation due to delays on the road or borders.
- Guests travel at their own risk. Anvil Bay will not be held liable for any inconvenience, loss, damage or a delay caused by third party transfer services or self-drives.
- Where luggage restrictions applies, failure to comply will result in additional charges
- Anvil Bay reserves the right to amend any transfer methods should a vehicle or aircraft be out of operation or delayed.

Luggage restrictions

- Should you make use of the helicopter transfer a maximum of one soft bag weighing no more than 15kg with dimensions 60cm high, 40cm wide and 30cm deep will be permitted per passenger.
- Each passenger will be permitted to carry one hand luggage item within the aircraft no larger than a standard laptop bag. This includes laptop bags, camera bags and ladies hand bags. The item will be carried on your lap during flight transfer.
- All additional luggage or luggage not within the above mentioned dimensions might be refused entry onto the aircraft. Anvil Bay will take no responsibility for luggage not meeting the requirements and being left behind.
- Should you wish to bring or take out more luggage than specified above Anvil Bay can arrange for a road transfer to collect/drop off luggage at the required delivery point. All costs involved will be for the account of the guest.
- Anvil Bay will not be held responsible for the loss or damage to any luggage which is handed over to a third party operator.




Visas & Customs

- Travellers are responsible for determining the relevant travel requirements, such as information on matters relating to passports, visas, health-related conditions including requirements regarding vaccinations or similar conditions required in order to take the holiday from each individual country's embassy, consulate and the official foreign vaccination authority. In the event such information is not provided, Anvil Bay shall not be liable for any consequences for the traveller relating to inadequate entry documentation, vaccinations etc.
- Passports must be valid for at least six months after the return journey and have 3 blank. pages.
- Travellers can apply for the required visas from their home country, for which a Booking Confirmation for Visa application with the guest name and passport number can be sent upon request.
- Tourist visas are available at all entry points to Mozambique. The current visa cost is 50 USD.
- We advise all parents travelling via South Africa with children to contact their local embassy regarding Unabridged Birth Certificates and laws pertaining to children travelling in and out of South Africa.

Travel Insurance

- We recommend that you take out travel insurance that provides unlimited cover in respect of any illness and/or necessary transport home, missed flights and cancelled accommodation.

Companhia de Turismo de Chemucane. LDA | Reg no 100263599 | NUIT 400336814

 info@anvilbay.com
  (+27) 82 564 1664 **Reservations** | (+258) 84 247 6322 **Reception**
 Kenneth Kaunda, 624, Maputo, Mozambique

www.anvilbay.com



Medical Emergencies

- Please take note that Anvil Bay is situated in a remote area within Mozambique. Your stay at Anvil Bay includes emergency evacuation to Maputo.
- Anvil Bay will not be held liable for any medical emergencies which might arise.
- Anvil Bay is not recommended for patients with debilitating medical conditions.

What to bring:

- o Comfortable light clothing for day time
- o Warm, comfortable wear for the evenings, even in summer
- o Beach & Bush wear
- o Beach sandals for hot sand during November to March.
- o Sun screen, sun hat and sun glasses
- o Camera, spare batteries and spare memory cards
- o A sense of adventure.

